

JEROME MADISON

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PROFILE

Experienced in collaborating with diverse teams to achieve operational goals and resolve product-related issues. Recognized for delivering high-quality customer service while effectively prioritizing and organizing tasks to meet service objectives. Proficient in loading and unloading packages, ensuring accuracy in sorting, and organizing based on specifications. Actively participated in safety meetings and training sessions to enhance workplace safety and efficiency.

TECHNICAL TRAINING & PROFESSIONAL SKILLS

- Customer service
 - Task prioritization
 - Safety & Compliance Protocols
 - Package Sorting & Inventory Control
 - Safety Awareness
 - Time Management & Task Prioritization
 - Team Collaboration
 - Equipment Handling
 - Workplace
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EDUCATION

BioManufacturing — BioConnect DE, Newark, DE Jul. 2025
Certificate of Completion

High School — Odyssey Charter School, Wilmington, DE Jun. 2021

WORK EXPERIENCE

Walmart— Wilmington, DE Mar. 2023 – Present
Online Grocery Pickup

- Worked successfully with a diverse group of coworkers to accomplish goals and address issues related to our products and services.
- Recognized by management for providing exceptional customer service.
- Prioritized and organized tasks to efficiently accomplish service goals.

Amazon— Wilmington, DE Jan. 2020 – Oct. 2020
Package Handler

- Load/unload packages in a fast-paced environment, prioritizing efficiency and attention to detail.
 - Receiving, sorting, and organizing packages.
 - Organized packages according to type, size, destination, and other specifications.
 - Participated in regular safety meetings and training sessions/
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