

BENGIR AL LABIB

Newark, DE 19702 | Cell: (929) 242-4350 | E-Mail: bengir.bio@gmail.com | LinkedIn: [Profile](#)

PROFILE

Detail-oriented science professional with a B.S. in Biotechnology and Genetic Engineering and hands-on training through BioConnect DE Biomanufacturing Certificate Program. Skilled in GMP, cleanroom procedures, QMS, and GDP. Experienced in fast-paced, regulated environments, including JFK Airport customer service and Amazon cross-department operations. Known for attention to detail, adaptability, and teamwork. Seeking to apply bio- science and manufacturing education and warehouse and customer service experience to a dynamic life science career, beginning as a Manufacturing Technician or Quality Support Specialist.

TECHNICAL TRAINING & PROFESSIONAL SKILLS

- Laboratory and workplace safety
- Personal protective equipment
- Quality management systems
- Clean room processes
- Aseptic technique
- GDP and GMP Training
- Teamwork and collaboration
- Problem solving
- Communication
- Customer service
- Adaptable in fast-paced environments

EDUCATION

BioManufacturing — BioConnect DE, Newark, DE
Certificate of Completion

February 2026

University of Development Alternative — Bangladesh
Bachelors of Science in Biotechnology and Genetic Engineering

April 2014

LANGUAGES SPOKEN

Fluent in English, Bangla

WORK EXPERIENCE

Amazon Inc, MTN1 Fulfillment Center, Wilmington Delaware
FC Associate, Problem Solver

November 2022 — September 2023

- Identified and reported defective materials and process issues, supporting operational accuracy and inventory integrity.
- Documented recurring errors and escalated large-scale operational issues to management to improve workflow efficiency.
- Collaborated with team members to resolve problems and support continuous performance improvement.

Hallmark Aviation Services, John F. Kennedy Intl Airport
Passenger Service Agent

July 2018 — July 2019

- Tracked performance metrics and provided coaching to team members to improve customer service quality and efficiency.
- Compiled and reported team performance data, customer feedback, and improvement opportunities to management.
- Supported daily operations in a fast-paced airport environment while maintaining service standards.

Global Aircraft Dispatch, John F. Kennedy Intl Airport
Passenger Service Agent

October 2016 — May 2017

- Delivered frontline customer service to international arriving and departing passengers.
- Verified travel documentation, maintained flight records, and ensured compliance with airline security and safety requirements.
- Assisted with boarding and operational coordination to support on-time departures.

University of Development Alternative, Dhaka, Bangladesh

January 2012 — April 2014

Graduate Research Assistant

International Research Publications:

- Study of Zeolite application in soil on height and flowering of *Solanum melongena* L. (Solanaceae)
 - Published in: American-Eurasian Journal of Sustainable Agriculture.
- Study on synergistic effect of Zeolite and supplementary fertilizer in soil on flowering of *Solanum melongena* L. (Solanaceae) and growth of *Citrus aurantiifolia* (Christm.) Swingle (Rutaceae)
 - Published in: American-Eurasian Journal of Sustainable Agriculture.
- Analgesic activity of boiled *Brassica oleracea* L. var. *capitata* (Cabbage) leaves
 - Published in: World J. Pharm. pharmaceut.
- Res Oral glucose tolerance, antinociceptive and acute toxicity studies with *Trichosanthes dioica* fruits.
 - Published in: Journal of Chemical and Pharmaceutical Research