

CRYSTAL SHEATS PATTERSON

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PROFILE

Hard-working and dependable professional with experience in custodial services and health care support. Known for being punctual, detail-oriented, and prepared to take on daily responsibilities. Learns quickly, works well independently and as part of a team, and is committed to maintaining a clean, safe, and healthy environment. Recently expanded knowledge through an eight-week hands-on, immersive training program through BioConnect DE, designed and taught by industry-experienced scientists. Seeking to apply technical experience and biomanufacturing education to a dynamic career beginning as an operator or technician in a biomanufacturing environment.

TECHNICAL TRAINING & PROFESSIONAL SKILLS

- cGMP and GDP trained
- Experienced in warehouse environments
- Cleaning and disinfecting procedures
- Attention to detail
- Working with diverse populations
- Strong communication skills
- Teamwork and collaboration

EDUCATION

BioManufacturing — BioConnect DE, Newark, DE
Certificate of Completion

Feb. 2026

Howard High School — Wilmington, DE
Concentration: Nursing Program
Graduated with GPA: 3.94

WORK EXPERIENCE

Aerotek — University of Delaware — Newark, DE
Custodial Technician

Nov. 2025 – Present

- Maintain cleanliness and sanitation of shared campus spaces to ensure a healthy environment
- Clean and disinfect rooms, offices, lounges, and high-traffic areas
- Restock paper products and supplies as needed
- Disinfect high-touch surfaces following safety and hygiene standards
- Demonstrate attention to detail and consistency in daily routines

AmeriHealth — Newark, DE
Home Health Aide

Jul. 2024 – Oct. 2025

- Provided personal care and hygiene support to patients, including medication reminders
- Ensured patients followed dietary and medical restrictions
- Assisted with meal preparation, laundry, and safe home maintenance
- Built trusting relationships while maintaining professionalism

Goodwill — New Castle, DE
Packer (Contract)

Mar. 2021 – Apr. 2021

- Received incoming shipments and assisted with loading and unloading donated items
- Operated sorting and production equipment to efficiently process and categorize products
- Maintained a clean, safe, and organized production area to support daily operations

Ingleside Retirement Home — Newark, DE
Caregiver

Jan. 2020 – Jul. 2024

- Assisted residents with hygiene and personal care needs, including administering medication as directed
- Followed care plans and patient restrictions
- Maintained clean, organized living spaces, supporting patient comfort, dignity, and safety

Echo Data — Newark, DE
Warehouse Worker (Contract)

Mar. 2016 – Jun. 2016

- Collected merchandise from distribution center, safely transporting materials to the shipping bay for order fulfillment
- Received, inspected, and documented incoming and outgoing merchandise for delivery or return processing
- Maintained accurate inventory records by tracking all merchandise entering and exiting the warehouse